AUDIT AND RISK MANAGEMENT COMMITTEE - 1ST DECEMBER 2008

REPORT OF THE DEPUTY CHIEF EXECUTIVE/DIRECTOR OF CORPORATE SERVICES

PROGRESS REPORT ON THE DATA QUALITY REVIEW 2006-07 RECOMMENDATIONS

1. Executive Summary

1.1. The purpose of this report is to provide members with a progress report against the action plan following the Audit Commission's recommendations from their data quality review in 2007.

2. Background

- 2.1. In 2007 the Audit Commission undertook a review on the authority's data quality procedures. The conclusion of this inspection was:-
- 2.2. "The Council's management arrangements for data quality meet required standards. Data quality systems and processes are developing, although they are not yet being applied consistently. The Council is committed to improving its data quality arrangements and progress has been made since our review. The Council has some arrangements in place for the governance, monitoring and review of data quality, although these are not formalised in an overarching data quality strategy. Systems and process are sufficiently developed and defined, with resources in place to collect performance information. However, there still remain a high number of errors found with reported performance data and roles and responsibilities of staff involved in this process are not in place or clearly defined. The use made of Internal Audit in the data quality process needs to be further considered".
- 2.3. The Audit Commission's recommendations following on from their conclusion formed part of the Authority's action plan and have been progressed during the year by the council's corporate policy team and performance management group. Progress against these recommendations is attached as Appendix A.
- 2.4. The Audit Commission are currently concluding their findings for the 2007/08 data quality review and regular reports will be provided to this committee.

3. Progress to date

3.1. A considerable amount has changed regarding the performance framework of the council, including changes to the data quality standard, the introduction of the national indicator set, a new corporate plan and improvement priorities and the negotiation of a new local area agreement; consequently a lot of preparatory work has been carried out behind the scenes to prepare for these changes. Much of this

has now taken place and therefore the updated plan is now being put before this committee.

4. Financial & staffing implications

4.1. There are no financial or staffing implications arising from this report.

5. Equal Opportunities implications

5.1. There are no equal opportunities implications arising from this report.

6. Community Safety implications

6.1. There are no community safety implications arising from this report.

7. Local Agenda 21

7.1. There are no local agenda 21 implications arising from this report.

8. Planning implications

8.1. There are no planning implications arising from this report.

9. Anti-poverty implications

9.1. There are no anti-poverty implications arising from this report.

10. Social inclusion implications

10.1. There are no social inclusion implications arising from this report.

11. Local Member Support implications

11.1. There are no local member support implications arising from this report.

12. Background Papers

- 12.1. The following background papers were used in the preparation of this report:-
- 12.2. Data Quality Review 2006 2007 Audit Commission

13. Recommendations

13.1. Members note the contents of the report

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